



The Excitement is Mutual

Trillium Named

Employer of Choice



On November 29th, 2018, Trillium Mutual attended the 2018 Insurance Business Canada Awards and proudly took home the 2018 Insurance Industry Employer of Choice award. Pam Murray, Director of Human Resources states, “It’s a great honour for our efforts to be recognized amongst over 150 organizations from the insurance industry, whom no doubt strive to make the same progress that we have and continue to do so.” “Winning this prestigious award is the result of a lot of hard work and represents the organization-wide commitment to working toward the fulfillment of our vision, To Be the Leading Mutual Insurer Protecting and Enhancing Farm and Community Lifestyles. We were so honoured to be in the company of so many other fantastic employer finalists in our category, and were truly humbled to be named recipient of the award.”

As a mutual insurance company and as an employer, we are passionate about both the member and employee experience. We thrive in an environment of continuous improvement and endeavour to establish practices that reinforce our culture on a regular basis. Trillium Mutual is committed to developing and maintaining a workplace culture that fosters collaboration, innovation, and rewarding professional development.

The Insurance Business Canada recognition is great validation of our team’s dedication and a testament of our recent employee engagement score of 80%.

At Trillium, we have an awareness and appreciation of both nature and nurture. We understand the importance of people to the business and know that when we have the right people, things work themselves out from a business perspective.

On a daily basis, we are putting the needs of our brokers, customers and employees in the centre, existing for the sole benefit of our members. This fits with our core, the Mutual business model and long term sustainable view. As a mutual, it is our focus to fulfill the needs of our members, partners, our communities and our employees. We work with purpose, are values based, and people centred. We are very pleased and proud to have created a work environment that compels staff to bring their own brand of zest and passion to their jobs. In the words of Kendra Dick, Personal Lines Underwriter at Trillium, “What makes Trillium truly amazing is the people. Empathy, caring about our overall well being, and understanding how to be an innovative employer contributes to great employee retention.”

April Bowles, a Finance Analyst at Trillium, had the opportunity to attend the awards ceremony in Toronto, and shared, “It was a privilege to be in attendance at the awards ceremony. I am so proud to be a Trillium employee and I am thrilled that our organization received this caliber of national recognition for all of the effort that is put into our workplace culture everyday.”

President & CEO Joe Dietrich shared this view “This recognition is truly an honour, a celebration of planning, persistence and a keen appetite to provide a working environment and innovative working arrangements that are effective today and supportive of tomorrow”.



We would like to thank each and every one of our employees who made this award possible – you are the reason we strive to be an Employer of Choice!

The awards' commemorative spread will be in the next issue of Insurance Business Canada magazine (February issue/issue 7.01).

About Trillium

The roots of our organization began 138 years ago. Trillium Mutual was established on **January 1, 2004** as a result of an amalgamation between Formosa Mutual Insurance Company (established in 1880) and Elma Mutual Insurance Company (1884). The dynamic of this evolution is an organization that recognizes the value of the past, present, and future.

Our Board of Directors and all of our staff are dedicated to sound corporate governance and being leaders in our industry. We are dedicated to our members while supporting the organization wide commitment to mutuality. At Trillium Mutual Insurance we develop insurance solutions for people, not profits.

Mutual insurance companies thrive on their members and the concept of cooperation. It is that 'sharing' ideal that sets the mutuals apart from the rest of the insurance industry. We are rooted in the idea that through partnerships we can give people peace of mind for life's unexpected events.

Ultimately, we are accountable to our members and their communities in everything we do. We are in this together! We are built on the values of the past and look forward to implementing them for the future.

To learn more, please visit our website at www.trilliummutual.com