



Accessible Customer Service

Feedback Form

Thank you for visiting Trillium Mutual Insurance Company. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit: _____

Did we respond to your customer service needs today? Yes No

Was our customer service provided to you in an accessible manner?

Yes Somewhat No (Please explain below):

Did you have any problems accessing our services?

No Somewhat Yes (Please explain below):

Please add any other comments you may have:

Contact Information (optional- if you would like to hear back from us):

Please print and return by fax to TMI Manager of Human Resources and Administration: (519)291-1800

Thanks,

Senior Leadership Team

December 2012, Revised August 2014