

HOME THEFTS

If you have been the victim of a robbery follow the guide below when submitting your claim. You can count on us to help get things back to normal as quickly as possible.

STEP 01 SAFETY FIRST

If you recognize that you have been a victim of a break-in, DO NOT enter your home. Go to a neighbour's or another safe place and call the police.



STEP 02 CALL THE POLICE

As soon as you recognize that you have been a victim of a break-in or theft at your home, immediately call the police and don't touch anything until they arrive. Our claims adjusters will ask for the police report to process your claim.

STEP 03 FILE A CLAIM

Please contact your broker directly who will help you submit the claim to us and provide us with all of the information collected above. If during regular business hours please contact our office at 1-800-265-3020. If after hours please contact Cunningham Lindsey at 1-800-ADJUST4.



STEP 04 DOCUMENT EVERYTHING

It is very important to have a list of damaged property including windows & doors. Having photo's of the damage will help us assess the loss.

STEP 05 ASSESSING THE DAMAGE

Once we receive the photo's of the damage and estimates from contractors our claims adjusters can begin to process your claim. Our professional advisors will contact you to authorize the repairs and replacement of property.

